MASSCAP
Massachusetts Association for Community Action
Creating Opportunity. Changing Lives. Ending Poverty.

Volunteer Income Tax Assistance Program (VITA)

MASSCAP, a member of the Healthy Families EITC Coalition, supports the free tax preparation for low-income tax payers offer at VITA sites run by Community Action Agencies and other organizations across Massachusetts.

Overview

At VITA sites, volunteers not only provide free tax prep and access to the Earned Income Tax Credit and other tax credits to low-income tax payers allowing them to pay bills, cover essential needs such as rent, save, and plan for the future but also link them to other critical services strengthening families and the local economy.

+30,000 served

80 VITA sites

Integrating Free Tax Prep with other critical services

(including fuel assistance, WIC, Head Start, etc.)

Results

VITA sites offer impressive results for taxpayers and the local economy.

$60M in tax credits

ROI is 60:1

$300 saved by taxpayer for service, $9M total

$1.44 activity generated per $1 accessed

$2,400 Ave EITC payout

Cost per client $30

Volunteers

Volunteers are IRS-Certified and donate their time and expertise.

+1,300 Volunteers

+ $2M Donated Tax Prep Services

+40,000 Volunteer Hours