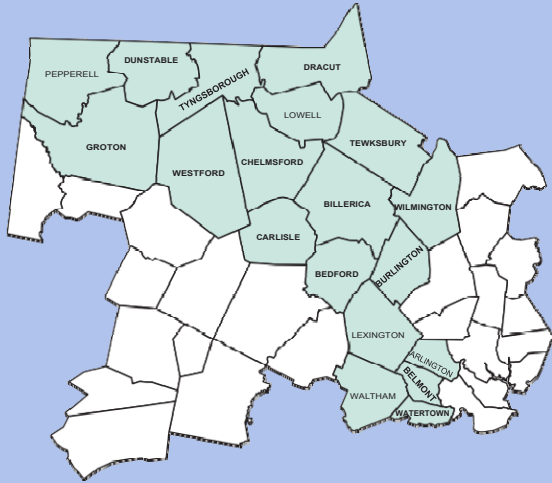




# FUEL ASSISTANCE SERVICE AREA



### AVAILABLE IN:

- |            |           |            |
|------------|-----------|------------|
| Arlington  | Dracut    | Tewksbury  |
| Bedford    | Dunstable | Tyngsboro  |
| Belmont    | Groton    | Waltham    |
| Billerica  | Lexington | Watertown  |
| Burlington | Lowell    | Westford   |
| Carlisle   | Pepperell | Wilmington |
| Chelmsford |           |            |

Fax documentation to: **978-458-8594**

Email documentation only to:  
**fuelassistance@commteam.org**

Connect with us...#commteam.org



## Trouble Paying Heating Bills?

**CTI Fuel Assistance may be able to help you.**

Each year, Community Teamwork offers LIHEAP, also known as Fuel Assistance, to an average of 12,000 eligible households challenged by the high cost of heating.

Who can apply?

- Homeowner & Renters

Payments can be made for:

- Oil
- Kerosene
- Electricity
- Natural gas
- Propane
- \*Heat included in the rent

\*Some restrictions may apply

### 2019-2020 LIHEAP Income Eligibility

Family Size	Maximum Income
1	\$37,360
2	\$48,855
3	\$60,351
4	\$71,846
5	\$83,341
6	\$94,837

### CTI Fuel Assistance Program

To schedule your personal appointment

Please call: **978-459-6161** or

Reach us online: **www.commteam.org**

Click the **blue Fuel Assistance button** at the top right.

### Energy Conservation Programs

Please call: 978-654-4904

*This publication was funded by a Low-Income Home Energy Assistance Program grant from the Massachusetts Department of Housing and Community Development.*



*Building Communities. Changing Lives.*

**LIHEAP**  
(Low-Income Home Energy Assistance Program)  
*also called*  
**Fuel Assistance & Home Energy Assessment**

### **Community Teamwork**

45 Kirk Street, 2nd Floor

Lowell, MA 01852

978-459-6161

978-458-8594 Fax

**www.commteam.org**

# Community Teamwork

## Fuel Assistance Program

### What is Fuel Assistance?

Fuel Assistance Program helps pay a portion of your winter heating bills between the months of November through April each year.

### Who is eligible and what are the benefits?

Eligibility is based on the number of people living in your home and gross annual income of all household members. (See chart below)

2019-2020 LIHEAP Income Eligibility Family Size	Maximum Income
--	----------------

1	\$37,360
2	\$48,855
3	\$60,351
4	\$71,846
5	\$83,341
6	\$94,837

Fuel Assistance payments for actual usage or fuel delivery are made directly to the heating provider for primary energy needs from

**November 1<sup>st</sup> to April 30<sup>th</sup>**, except when cost of heating is included in the rent.

- Homeowners and renters are eligible
- You may use any type of heating source - oil, kerosene, electricity, natural gas, propane and \*heat included in the rent
- You may receive discounted rate on utilities
- Most who get fuel assistance also qualify for other energy conservation programs

\*Some restrictions may apply

### How do I apply?

**First-time applicants** can save time by scheduling an appointment online or you can call our Lowell office or one of our Satellite Sites to schedule a mandatory appointment for Fuel Assistance. To schedule an appointment call the Lowell office at 978-459-6161 or schedule an appointment online at [www.commteam.org](http://www.commteam.org) (you must have a valid email address to schedule online appointment).

### When can I apply?

CTI begins seeing scheduled appointments in September and stops taking appointments on April 30<sup>th</sup>. Clients that apply late in the fuel season will have their heating bill paid retroactive to November 1<sup>st</sup>.

### What documentation is needed when I apply?

- Photo ID for Head of Household
- Social Security cards and birth certificate or proof of qualified Alien Status for all household members
- Proof of income for the past 30 days before appointment/application date for all household members
- Copy of Mortgage, Homeowner's Insurance, Real Estate Tax or lease
- Heating bill and electric bill

**Returning applicants (re-certs)** must apply each year. No appointment is needed. Fuel Assistance applications are mailed directly to applicants home. Applicants are asked to update and make changes to any incorrect information on their application. Send the signed application along with current income documentation for all household members back to CTI's Lowell office.

## FREE Home Energy Assessment

Contact Laurie Petersen, Energy Conservation  
[www.commteam.org](http://www.commteam.org), 978.654.4904

In an effort to reduce your energy consumption and save you money on your utilities, CTI, with funding from National Grid, EVERSOURCE, the Department of Housing and Community Development, and the Low Income Network can conduct a complete Home Energy Assessment—consisting of the following 3 programs:

### Appliance Management Program (AMP)

Provide eligible households with free energy saving light bulbs, energy conservation devices and, in some cases, a free refrigerator.

### Weatherization Program

Provides eligible households with free insulation, weather stripping and air sealing installed by licensed contractors.

### Heating System Repair & Replacement Program

Provides eligible households with free repairs or replacement of their heating system by licensed contractors.

To be eligible for these programs, you must be on Fuel Assistance or receiving a utility discount rate and live in a building with less than 5 units. For AMP, you must have an active electric account in your name and lived in your present location for a minimum of 9 months.