

SNO Mass Program ~ Sandra's Story

APRIL 20, 2023

Sandra is a true example of resilience and determination. She joined the SNO Mass program in January 2023 with the intention of finding a new home for her family. As a mother of four, Sandra was motivated to provide a safe and nurturing environment for her children to grow up in.

Throughout the orientation and assessment process, Sandra was impressed by the opportunity areas presented by the SNO Mass program. She appreciated that the program considered a variety of factors such as education, health, and socioeconomic status when determining the best neighborhoods for families.

However, a sudden and traumatic event in her current neighborhood left Sandra feeling fearful and in need of immediate assistance. With the support of her SNO Mass representative, Sandra quickly found a new home that met her needs and the needs of her family.

Despite initial hesitation from the landlord, Sandra's SNO Mass representative was able to highlight the many benefits of working with the program, including assistance with security deposits and moving costs, and a landlord incentive of \$1200. This information proved to be instrumental in securing the rental agreement, and Sandra was thrilled to have found a new home for her family.

Over the course of the next month, Sandra worked closely with the SNO Mass program and her landlord to overcome any obstacles that arose during the move. The entire team worked tirelessly to ensure that Sandra's transition to her new home was as smooth as possible.

In the end, Sandra's dedication and perseverance paid off, and she was overcome with gratitude and emotion. The SNO Mass program was thrilled to have been a part of her journey and is committed to supporting Sandra and her family as they continue to settle into their new neighborhood.

Sandra's success story is an inspiration to others who may be facing similar challenges, and it highlights the importance of community programs and support in times of need.

Story provided by Vanessa Galarza, Deputy Division Director Housing and Homeless Services

About Supporting Neighborhood Opportunity in Massachusetts (SNO Mass)

The Supporting Neighborhood Opportunity in Massachusetts (SNO Mass) Program supports Housing Choice Voucher families with school-aged children making moves to communities with high quality schools, parks and open space and health, safe environments.

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To participate in this program you must have at least one child in your household who is under 18 years of age.

[Supporting Neighborhood Opportunity in Massachusetts \(SNO Mass\)](http://www.commteam.org/program/supporting-neighborhood-opportunity-in-massachusetts-sno-mass)
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